

Login Related ERP Instructions for Sem-1/2 Students

(Do it yourself)

1. Use the link to log in to the ERP portal as a student
<https://www.rla.mobiquel.com/smartprof/>
2. You can also download **SmartProf RLAC** app from Play Store (for Android) or App Store (iOS).
 - a. Play Store: <https://play.google.com/store/search?q=smartprof+rlac&c=apps&hl=en>
 - b. iOS: <https://apps.apple.com/in/app/smartprof-rlac/id6476445975>
3. Your login credentials have been sent to your registered email ID, which you provided with the admission form. The username will be your email ID.
4. If you have not received a password on your Gmail ID or have forgotten the password, use the **Forget Password** button to reset the password. The password will be sent to your email ID.
5. **If Steps 1-4 do not work, the email you provided with the admission form is wrong. You need to update it from the admin office in the ERP database.**
6. If you want to update your email ID in the ERP records, contact Mr. Sanjay Nagaliya/Mr. Savinoy Roy in the Admin office. Mention the following clearly in the application, along with other details:
 - a. Subject: Email ID Update
 - b. Full Name:
 - c. Course:
 - d. Semester:
 - e. College Roll No:
 - f. New Email ID:
 - g. Mobile No.:
7. **Remember that ERP and Gmail passwords are different.**

NOTE: If you can not log in still after doing all the above, contact:

Mr. Siddharth Gupta siddharthgupta.bms@rla.du.ac.in

Login Related ERP Instructions for Sem-3/4, Sem-5/6 & Sem-7/8 Students

(Do it yourself)

1. Use the link to log in to the ERP portal as a student
<https://www.rla.mobiquel.com/smartprof/>
2. Use your institutional email ID for login. If you do not know the password of your institutional email ID (@rla.du.ac.in), contact **Ms. Sakshi Taresh Khanna (Computer Science)** at sakshikhanna@rla.du.ac.in.
3. If you have forgotten the password for ERP login, use the **Forget Password** button to reset the password using your institutional email ID. The password will be sent to your official email ID (@rla.du.ac.in).
4. **Remember that ERP and Gmail passwords are different.**

NOTE: If you cannot log in still after doing all the above, contact:

Mr. Siddharth Gupta siddharthgupta.bms@rla.du.ac.in